

Dear Guest,

## **Welcome to Titanic Royal!**

Please find below an overview of some of services and facilities in the hotel.

We wish you a truly enjoyable and unforgettable stay.

	Main Restaurant		
	(Diamond Restaurant)	Breakfast	07:00 - 10:00
Meals		Late Breakfast	10:30 - 11:30
		Lunch	12:30 - 14:30
		Dinner	18:00 - 21:00
		Late Dinner	22:00 - 23:00
	Italian Restaurant (Santa Lucia)	Dinner	18:00 - 21:00
A la carte	Chinese & Teppanyaki (Chung Ying)	Dinner	18:00 - 21:00
Restaurants	Mongolian Grill (Khan Mongolian)	Dinner	18:00 - 21:00
	Each Restaurant once per stay upon availa	bility	
	Prior reservation required. Reservation hours: 09:00 - 12:00 beside Guest Relation Office		
Snacks & ice cream	Royal Beach Restaurant	Snacks Meal	12:30 - 16:00
	Ice cream at Beach Restaurant	Ice Cream	12:30 - 16:00
Beverage	Lobby Bar	Alcoholic & Soft drinks 24 hours	
Service	Pool Bar		10:00 - 17:00
	Royal Beach Bar		10:00 - 17:00
	Lobby Bar	Tea Time	16:00 – 17:00
	Fountain Bar		18:00 – 23:00
Paid Services	✓ Doctor		
	✓ Laundry		
	✓ Limousine Service		
	✓ Games Room		
	✓ imported alcohol		
Wi-Fi	Wi-Fi is free in all facility. Login: room number, password: family name.		
Hotline	For any requirements request & maintenance order contact:-		
services	+201004974974 What's App		
All-inclusive	Your AI privileges will be counted 24 hours, the bracelet has to be worn the whole stay and		
privileges	to be shown upon request.		
Safe Deposit	Available in the room free of charge, the management takes no responsibility for valuables		
Box	left in your room, which are not deposited inside the safe box.  If you have a problem with safe box please contact the reception no # 403 - 404		
Dress Code	Swimming wear is acceptable only outdoor. When indoor please dress appropriately.		

## **Activities**

- For animation programs, please check the board located at the entrance of the main restaurant and on the beach.
- Table Tennis at Games Room from 13:00 till 18:00
- Kids club is open daily between 10:00 till 12:00 & 15:00 till 16:30 except Monday + Friday from 10:00 till 12:00 & 14:30 till 15:30

## Check-in /check-out

Check-in: 14:00 check-out 12:00. On the check-out day please leave your luggage outside your room and deliver the room key + Towel card to the reception. For late check-out, please contact reception regarding the availability and price.

## General information

- ✓ Please do not reserve sunbeds around the pool & on the beach before 8 a.m.
- ✓ Swimming pool hours from 08:00 till Sunset including ( Swim up room )
- ✓ Beach hours from 08:00 till Sunset
- ✓ Water slides are available free of charge in our sister hotel Titanic resort (34 slides).
   Transfer: every 30 minutes; pick-up point: near of Beach restaurant.
   No reservation is required. The guests must bring their own towels. For more information please contact the reception 403
- ✓ Please leave your safe box open upon your check-out
- ✓ It is not allowed to smoke shisha in your room or at the balcony
- ✓ For your safety; it's not recommend to take plates of food out of restaurants to avoid any sickness cases.
- ✓ Breakfast boxes and wake up calls for your excursions & departure can be reserved one day before with reception (max. till 9 p.m.)
- ✓ Mini bar refilled daily with Soft drinks and Mineral water
- ✓ For health and safety reasons, proper swim wear must be worn in our swimming pools (rubber shoes is recommended on the beach)
- ✓ For the loss of room card, the guest will be charged 5 \$ Dollar
- ✓ For the loss of the bracelet, the guests will be charged 20 Euro
- ✓ For the loss of the towel card will be charged 15 \$ Dollar
- ✓ ATM for exchange money located at lobby area
- ✓ Taxi service available daily 10:00 21:00
- ✓ Please don't leave the key in the power sever while when you out
- ✓ Hotel management has the right to change any times of service according to the operation